

FAQ

Contributed by Evan Hiumawan

FAQ - How To Order Indonesian Furniture?

Please read this FAQ thoroughly and you will find out how to import furniture to your country. If you still have any questions about our products and services, please don't hesitate to email us [info \[at\] lbm-furniture.com](mailto:info@lbm-furniture.com)

Q: How can I get your products catalog and what kind of catalog do you have ?

A: Just fill the contact us page and write "Catalogue" on Question/Inquiry form. We provide only pdf file catalog that we send you per eMail.

Q: What should I do when I want to order ?

A: The best way to contact us is through eMail or direct phone

Q: How long will it take to produce my order ?

A: LBM's production lead time is 3 months/less and it depends also on the large of order. Q: What is term and condition of free shipping after 3 months production?

A: Maximum 3 x 40ft Container per order

Q: How can I get your prices and the exact measurement?

A:

You can register first and then click "get quotation" on the products that you interested in. LBM will send you the measurements and negotiable prices per eMail

Q: Do you accept customer's designs and can keep the confidentiality?

A: LBM accepts any designs that aren't listed on our website and knows the ethic of the confidentially design. Q: What is your packing system ?

A: LBM uses single face paper as our standard. There is an additional charge if you request the packing by carton box.

Q: How is your QC system?

A: LBM provides QC to check throughly the goods of your order. You can delegate your own QC to check the goods.